



What you have to pay if your vehicle has been towed

Your vehicle has been towed by order of the police because it was parked illegally and was causing disruption as a result. Now, you will have to pay both a **municipal administrative penalty ('GAS')** and a **towing fee**:

- Depending on the severity of the infringement, the **municipal administrative penalty** will amount to either **EUR 58 or EUR 116**. You will receive another penalty notice by post detailing the amount of this penalty and the nature of the infringement. This document will contain your unique reference number and the official amount of the penalty.
- The **towing fee** covers the cost of towing and storing your vehicle. This amount is determined by the weight of the vehicle and the number of days it is stored at the premises of Depannage 2000.

We ask that you pay both amounts when picking your vehicle up from Depannage 2000. This means there will be nothing else left for you to do.

If you wish to submit a defence or appeal against the decisions after you have made payment, you must initiate **two different procedures** (because you have paid two separate penalties):

- If you do not agree with the **municipal administrative penalty**, you can submit a defence after you have received your penalty notice. In this way you have all the information you need and can follow the required procedure. The 30-day appeal window does not commence until the date of issue of the penalty notice.

Important! If the penalty notice is not addressed to you, this means that your vehicle's number plate is not registered to your name. Before doing anything else, you will have to request that the penalty be issued in your name. To do so, follow the instructions in the penalty notice. You will then receive an official penalty notice in your name by post. Then you can submit a legally valid appeal within a period of 30 days after the penalty notice.

Penalty portal: <https://mob.antwerpen.be>

Postal address: Stad Antwerpen GAS 4
Grote Markt 1
2000 Antwerpen

- If you believe that you should not have to pay the **towing fee**, you must submit your appeal within 3 months from the date of payment via email or post, using the following contact details:

Email address: bezwaren@antwerpen.be

Postal address: College van burgemeester en schepenen - t.a.v. dienst fiscale bezwaren
Grote Markt 1
2000 Antwerpen

Exceptions

- You will not be subject to a penalty if your vehicle was towed even though it was not parked illegally and you pick the vehicle up within 7 days.
- If the vehicle that has been towed was abandoned, you will only be liable to pay the towing fee.